40th Anniversary Giveaway & Golden Ticket

Terms and conditions

This promotion, known as the "40th Anniversary Giveaway & Golden Ticket," is sponsored and organized by Aeropost Inc., located in Miami, FL, and its subsidiaries, and is subject to the following terms and conditions:

1. The promotional period begins on September 14, 2026, and ends on October 3, 2026. This promotion applies in Costa Rica, Guatemala, El Salvador, Colombia, and Chile.

Giveaway — 200 credits of $40 USD

2. To participate in the draw, **customers must ship 2 or more packages that are received at the corresponding aeropost warehouse between September 14 and October 3, 2026**. Pre-alerting the shipment is not required to participate; entry is automatic once you meet the condition of receiving shipments within the promotional period. The prize consists of 200 aeropost credits valued at $40 USD each, distributed among the 5 participating countries.

3. **The random draw will take place on October 5, 2026.** Winners will be notified via email on October 6, 2026. Additionally, the list of winners will be added to our landing page.

4. Giveaway credits will be loaded into the winner's aeropost account no later than October 10 and can be used on their next shipment. **Credits will be valid until December 31, 2026.**

Golden Ticket — 25 credits of $100 USD

5. As part of the celebration, **aeropost will physically insert 25 "Golden Tickets" into the packages of customers who have made 10 or more shipments during the year 2026**, allocating 5 tickets per country (Costa Rica, Guatemala, El

Salvador, Colombia, and Chile). The selection of specific packages in which each Golden Ticket will be inserted remains at aeropost's sole discretion. Finding a Golden Ticket requires no additional purchase or action on the part of the customer beyond what is described in clause 6.

6. **To activate the prize,** the customer who finds a Golden Ticket in their package must send us a direct message (DM) to the official aeropost Instagram account in their country:

- Costa Rica: @aeropost.costarica
- Guatemala: @aeropost.guatemala
- El Salvador: @aeropost.elsalvador
- Colombia: @aeropost.colombia
- Chile: @aeropost.chile

Once our team verifies the ticket's validity and customer details, the customer must post an Instagram Story showing their Golden Ticket and tagging us (using a public account) **no later than October 9 before 4:00 PM (GMT-6).**

7. Once the post is validated, **the $100 USD credit will be loaded into the customer's aeropost account no later than October 10, 2026.** The credit will be valid for 60 days from the activation date.

8. aeropost reserves the right to determine customer eligibility for the Golden Ticket according to its own internal loyalty criteria, without obligation to disclose such criteria.

General Conditions

9. These promotions can be combined with each other, provided that the selection criteria are met. The value of the credit is not redeemable for cash. The Golden Ticket does not apply to **Flex Silver, Flex Gold, Smart Weight, or Flex Zona Franca accounts or business "E" accounts.**

10. aeropost reserves the right to immediately suspend these promotions without incurring any liability.

11. In the event of temporary or permanent suspension of these promotions by Aeropost Inc., the company will not be responsible for communicating the circumstances, and participants will not be entitled to claim damages or losses.

12. By participating in these promotions, beneficiaries release Aeropost Inc. from all liability, acknowledging that they have chosen to participate voluntarily and at their own risk. Beneficiaries agree to comply with all terms and conditions described in this document and waive any potential claims for damages, losses, or injuries resulting from the use, enjoyment, or misuse of the benefits provided by these promotions.

13. Participants acknowledge and understand that any additions or clarifications to these terms and conditions will be communicated solely through the publication of such updates by aeropost on www.aeropost.com, within this same section.

14. Any dispute, controversy, or claim arising out of or related to the promotion, including its formation, validity, interpretation, performance, or breach, shall be resolved through arbitration or mediation. Arbitration or mediation will be conducted in accordance with the rules and procedures of Aeropost Inc. The customer will be responsible for all costs associated with arbitration or mediation, including aeropost's expenses.

15. aeropost reserves the right to modify, suspend, or terminate the promotion at any time, for any reason, without prior notice. In such cases, Aeropost may provide notice of modification, suspension, or termination on the website or through other reasonable means. Participants agree that aeropost will not be liable to them or any third party for any modification, suspension, or termination of the promotion.

16. These terms and conditions, as well as any dispute arising out of or related to the promotion, shall be governed by and construed in accordance with the laws of the country in which the promotion takes place, without regard to conflict of law principles. Any legal action or proceeding arising under these terms and conditions shall be brought exclusively in the country executing the promotion, and the parties hereby consent to the personal jurisdiction and venue of such courts. The customer will be responsible for all costs associated with any legal action, including aeropost's expenses.

For more information or inquiries regarding this promotion, please contact our Customer Service Department at service@aeropost.com.